

Muh Bintang Mahardani

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"Versatile IT professional combining practical experience in IT Technical Support with freelance Front-End Web Development skills. Certified in MikroTik (MTCNA), with a background in maintaining IT infrastructure—ranging from campus computer laboratories to EDC machines. As a freelance developer focused on React and Next.js, I apply my strong problem-solving skills to both build responsive digital products and help non-technical users resolve their daily IT challenges."

EDUCATION

Bina Sarana Informatika University

2023 - Present

Bachelor of Information Technology | Faculty of Computer Science

- Current GPA: 3.88/4.0
- Academic focus includes software development, network administration, and IT infrastructure management.

WORKING EXPERIENCE

PT Indonet | South Tangerang, Indonesia

Nov 2024 - Present

Network Administrator

- Managed and maintained enterprise networking systems, ensuring stable, secure, and efficient connectivity.
- Conducted regular hardware and software maintenance to support operational efficiency and minimize system downtime.
- Troubleshoot network issues and optimized IT infrastructure for improved overall performance.

PT Intikom Berlian Mustika | South Tangerang, Indonesia

January 2023 - Jun 2024

EDC (Electronic Data Capture) Machine Technician

- Conducted comprehensive hardware repair and preventive maintenance on Electronic Data Capture (EDC) units and power adapters to ensure high operational device availability.
- Collaborated with third-party vendors (BCA Vendors) for periodic EDC machine handovers and replacements, ensuring precise administrative documentation.
- Compiled and analyzed daily performance reports regarding device repair status for direct productivity reporting to the management team.

PT Surya Tekno Komputindo | East Jakarta, Indonesia

September 2021 - December 2022

IT Technical Support

- Provided direct on-site technical support for all IT facilities within the UHAMKA campus environment, including routine maintenance on dozens of computers, laptops, and printers.
- Diagnosed and efficiently troubleshoot various network connectivity issues to ensure campus operational and academic activities ran seamlessly.
- Executed mass deployment and installation of the Windows 10 Operating System on over 40 laboratory computers within a tight two-day timeframe, exceeding deadline expectations.

INTERNSHIP EXPERIENCE

PT Sistem Kreasi Computer | Central Jakarta, Indonesia

January 2020 - Maret 2020

Laptop Technician Intern

- Performed diagnostic procedures, hardware repairs, and preventive maintenance on various laptop brands for individual customers.
- Handled the installation and configuration of Windows operating systems (various versions) and supporting software tailored to device specifications and user needs.
- Learned and practiced business operations management and professional customer service within the IT repair service industry.

PROJECTS

Empal Gentong Mas Khans | *UI/UX Design, Web Development*

- Designed and developed a modern UI/UX web interface for a culinary platform, enhancing user experience and seamless local food discovery.

PPOB Listrik Pra & Pascabayar | *PHP, MySQL, Midtrans API*

- Created a Payment Point Online Bank (PPOB) application featuring a dynamic database system using PHP and MySQL.
- Integrated the Midtrans payment gateway to process secure and seamless digital transactions.

PROFESSIONAL CERTIFICATIONS

MikroTik Certified Network Associate (MTCNA) – Credential ID: 2407NA7296 | *MikroTik* (July 2024)

- Covered competencies: DHCP, Bridging, Routing, Wireless, Firewall, Quality of Service (QoS), Tunnels, and other essential MikroTik configurations.

Competency Certification Qualification II in Computer & Network Engineering | *BNSP via SMKN 53 Jakarta*

- Covered competencies: Routing configuration on network devices within a single Autonomous System (AS), security monitoring, user account management, and network device replacement based on infrastructure needs.

TECHNICAL SKILLS & COMPETENCIES

- Programming Languages: JavaScript, TypeScript, PHP, Python
- Web Development: React.js, Next.js, TailwindCSS
- Database : My SQL
- Tools: Git/Github, Postman, Vercel, Figma, Laragon
- **Computer Networking:** Local Area Network (LAN) Configuration, IP Addressing, Subnetting, Network Troubleshooting, MikroTik Administration (Routing, Firewall).
- **Infrastructure & Hardware:** Assembly, Diagnostics, Repair & Preventive Maintenance of Computers, Laptops, Printers, and EDC Devices.
- **Operating Systems:** Windows Environment Installation and Configuration, OS Deployment.
- **Soft Skills:** Structured Problem Solving, Effective Communication, Time Management, Non-Technical Customer Support.